



**Y.E.S.**  
**(Youth Expanding Services)**  
**John Foster Dulles High School**  
**F.A.Q's**



**Dulles High School Y.E.S program F.A.Q's**

**1. How do I join the Y.E.S. program?**

Visit the Dulles High School website under the counselors' page to review and print the program overview, guidelines and contract. Turn the completed contract in to the counselors' office. The YES contract forms are also available on the Dulles YES website <http://www.dhsyesprogram.org/>

Register yourself on the Dulles YES website <http://www.dhsyesprogram.org/>. This is a very important step and has to be done once for YES volunteer hours to be approved. Once you have registered successfully, please make note of your Username and Password. You will use this to login to enter your service hours records online each time you volunteer.

**2. What happens if I turn in more than 100 hours?**

You can enter all the acceptable hours that you volunteer. If you exceed 100, the record will be available if you have logged them in the YES database and you will be able to access the list of hours to use for college applications, scholarships, etc.

**3. Where do I find volunteer opportunities?**

Self-motivation and self-reliance are two important parts of the Y.E.S program. It is up to you to find volunteer opportunities that meet the program criteria and to make your own arrangements to work for the organization. We do not schedule you, nor communicate with the agency on your behalf.

However, some opportunities are posted on the website.

<https://www.fortbendisid.com/Page/36709> .

<https://www.fortbendchamber.com/fort-bend-volunteers>

**4. After I volunteer, what do I do?**

Before you volunteer, print off a Y.E.S. form from the Dulles YES website <http://www.dhsyesprogram.org/> or get a copy from the counselors' office and take it with you. At the end of your shift, have the person in charge complete and sign the form. Your signature as well as your parent/guardian's is also required. If you have worked multiple days for the same organization, create a log with your days and hours, have the representative sign it, and attach it to the Y.E.S. form.

Go to the Dulles YES website <http://www.dhsyesprogram.org/>. Login with your credentials and enter the record of your volunteering activity from the paper form, upload the approved YES form. If you have additional documents (for example- log hours), zip both the files and upload them in the database.



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**5. Where do I turn in my service (hours) form?**

You will upload the completed and approved YES form in the database and retain the paper YES form with you.

**6. Why do we only get 25 total summer hours?**

While it is easier to get your volunteer hours during the summer months, we want to challenge you to include volunteering in your schedule year around. The goal of the program is to make you a lifelong volunteer, balancing volunteering with your daily activities.

**7. What does 'total summer hours' mean?**

Whether you join Y.E.S. as a freshman and have 4 summers until your senior year or as a junior with only one summer, the 25-hour limit is the maximum allowed for all summers combined. Hours performed during *all* of your high school summers will be *totaled*. If that total number exceeds 25 hours, credit will only be given for 25 of them.

**8. So, does that mean I can't earn 25 hours each summer that I am in the program?**

Correct. It means that from the date you sign up for the Y.E.S. program until March 31<sup>st</sup> of your senior year, no more than 25 of the 100 required hours may be performed during all of your high school *summers combined*. In other words, 75 of the hours must be earned during the school year.

**9. Am I limited to a certain number of hours per calendar year?**

No, you are not. However, the 25 total summer hours and 8-hour limit in a 24-hour period do still apply.

**10. Can I help at other schools?**

Yes, so long as it is for that school's benefit (school carnival, assembling first day packets, etc.) and not to benefit an organization to which you belong (football player selling EHS merchandise at another school's event when the profit from the sales goes to DHS). Keep in mind that the school must still meet the non-profit requirement.

**11. Can hours I submit for other organizations to which I belong (NHS, PALS, Girl Scouts, etc) also be turned in as Y.E.S. hours?**

No, that is considered double dipping. However, if you have met all the requirements of hours required by these organization and you are logging extra hours beyond what is required by these organizations, then they count.

**12. Can I submit hours worked when I am participating to fulfill a class requirement (art event, band competition, etc.)?**

No, that is also considered double dipping

**13. Can I count hours worked selling merchandise or concessions at a Dulles event so long as I am not a member of that event/sport/team/club?**



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If you are an athlete at DHS and work concessions or merchandise at any sporting event, then your sport is credited financially for the time you work – so no, those hours are not acceptable. However, students that are not athletes that work at a sporting event may count those hours. Likewise, an athlete assisting at a theater presentation may count those hours since they do not benefit the DHS Athletic program – so as long as the athlete is not also a member of the program they are assisting (in this case, theater).

**14. Does babysitting count, even if I am not paid?**

No, babysitting is not acceptable for service hours except in some cases. Please refer YES guidelines.

**15. How do I know how many hours I have accrued?**

Visit the Dulles YES website <http://www.dhsyesprogram.org/>. Login with your credentials and you will be able to see the YES hours.

**16. When can I join and begin counting hours?**

You may join anytime during your high school career; however, hours cannot begin to be counted until you have submitted your signed Y.E.S. contract. Math and Science academy students from 2019 batch and beyond are required to have 25 hours per year from Freshman year.

*Exception for incoming freshman:* you may begin counting hours the first day of summer following completion of 8<sup>th</sup> grade – however, in order for those hours to count; the signed contract must be turned in during the first 9 weeks of your freshman fall semester. However volunteering hours done during the 8<sup>th</sup> grade school year will not be accepted for YES.

**17. How long do I have to turn in hours?**

Within 6 months from date of service. For seniors by March 31<sup>st</sup> of their senior year-whichever is sooner.

**18. I belong to a service club, such as Habitat for Humanity, can I count those hours?**

It depends. Any hours you are required to serve as a part of your membership cannot also be counted for Y.E.S. Hours in excess of that would count so long as they meet the other Y.E.S. program requirements. Again, travel time and double-dipping are not acceptable

**19. Why are my hours not approved yet?**

Hours may not be approved due to following reasons:

- You are checking it too soon. Hours are approved by parent volunteers, most of the cases they would be approved within a week or two but in some cases, take longer. Please keep track of it and write to [support@dhsyesprogram.org](mailto:support@dhsyesprogram.org) or contact your counselor in case it takes beyond 2 months.



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- You have submitted an incomplete form or more information about the volunteering activity is needed. In such cases, please check the comments column in the corresponding online entry and do the relevant corrections and upload the completed YES form in a timely manner.

**20. What do I do, If I am unable to register or face technical difficulties while I enter the YES hours records online in the Dulles YES website?**

Please send an email to [support@dhsyesprogram.org](mailto:support@dhsyesprogram.org) or contact your counselor asap. Please provide your Student ID and Graduation year in your email.

**21. What is the YES hours approval process?**

After completing the volunteer activity and getting the paper YES form signed by supervisor, student logs in to the Dulles YES website using his username and password. The student then enters the details such as Name of organization, contact details of supervisor, number of hours volunteered, date etc. for the activity. (This is a duplicate of some of the details from the paper YES form).

Students upload their completed and signed YES forms (either scan or take a picture). Please note that students must retain the original signed YES forms with them. These may be required anytime during your high school years for audit purposes.

Parent volunteers audit the entries and approve the hours logged for YES. In case of any questions, incomplete information or denial, parent volunteers would write the reason in the comments column

It is the student's responsibility to check the comments, correct the errors and resubmit the forms again in a timely manner. No reminders would be sent to the student regarding this. Please note the forms submitted beyond 6 months may not get approved at all and student might lose the opportunity to consider those hours for Y.E.S recognition.

**21. I have uploaded YES form successfully, is that all or what else should I do?**

Always retain the original signed and completed YES form with you throughout you high school years. Check the Dulles YES website for the status of the approval and ensure that the hours logged are approved. If there are some comments on the records submitted, correct them in a timely manner and upload the corrected YES form again. In case of delay or no comments reach out to [support@dhsyesprogram.org](mailto:support@dhsyesprogram.org) or contact your counselor.